



## Direct Care Staff - Job Description



Direct Care Staff will report directly the Client Care Director and House Manager.

Responsibilities include, but are not limited to:

- Direct care of our complex residents; including feeding, bathing, dressing, grooming, and bowel and bladder care (for some individuals)
- 1:1, and group support for a variety of complex care residents in residence and out in the community, by providing behaviour management support
- Support our residents to reach their full potential by building relationships with residents, demonstrating an interest in the resident, responding to resident's needs, negotiating focused goals and building their self-esteem
- Support and follow individual plans consistently while facilitating and implementing educational, recreational, and vocational programs.
- Communicating and documenting any change in the status or needs of individual residents while maintaining positive and effective relations with residents, their families, co-workers, and management
- Participate as a member in a team environment by promoting and maintaining professional conduct, resolving conflict, acknowledging individual differences and supporting team members and residents
- Protect self and others by maintaining a safe environment via safety inspections, emergency procedures, crisis intervention techniques and Safe Management
- On-going housekeeping related duties which include, meal preparation, laundry and light clean up
- Complete necessary documentation in accordance with our Policies and Procedures, and the Ministry of Community and Social Services requirements and maintain confidentiality at all times
- Must be available to work all shifts including weekends, weekdays and evenings and holidays

Please forward your resume and cover letter to [careers@bloomingacres.com](mailto:careers@bloomingacres.com) We appreciate all inquiries. However, only successful candidates will be contacted for an interview.

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